

GOVERNMENT OF INDIA
OFFICE OF THE DEVELOPMENT COMMISSIONER
(SMALL SCALE INDUSTRIES)
NIRMAN BHAWAN, 7TH FLOOR, "A" WING, MAULANA AZAD ROAD
NEW DELHI 110 011

NOTICE INVITING TENDER

The Office of the Development Commissioner (Small Scale Industries), Government of India, invites sealed quotations, in two separately sealed bids, one technical and second commercial, for the supply, installation and maintenance of the latest version of antivirus software, which shall consume lowest RAM space & shall confirm to the following terms and conditions. The licence period shall be for a period of one, two or three years, which will be later, decided by this Office.

TERMS AND CONDITIONS:

A. General.

1. Tender Reference No. 71(13)/HQ/AntiVirus/IT/2006.
Last day/time for receiving sealed quotations : 20-11-2006 / 1600 hrs (IST)
2. All two-bid quotations, containing technical and commercial bids separately, must be duly sealed and super scribed with, legibly typed, Tender Reference, Due date/time for submission and sent by Registered Post/Speed Post/Courier to the "Deputy Director (IT-Division), Room No. 737, Office of the Development Commissioner (SSI), Nirman Bhawan, 7th Floor, "A" Wing, Maulana Azad Road, New Delhi 110 011" so as to reach on or before the due date and time. No bids will be received, after due date/time, under any circumstances.
3. The technical bids must be accompanied by an Earnest Money Deposit (EMD) of Rs. 15,000/- (Rupees Fifteen Thousand only) by

way of an Account Payee, crossed, demand draft, payable to PAO (SSI) at New Delhi, except those who are registered with DGS&D/NSIC (attested copies of relevant document must be enclosed). The technical bids, without this EMD (or attested certificate copies) will be summarily rejected.

4. The technical bids must contain document(s) to ascertain that the bidder is an authorized supplier of the proposed software.
5. The quoted price shall be on FOR (O/o DC-SSI) basis and must include all applicable taxes, duties, freight, insurance, packing, forwarding, etc.
6. The technical bids will be opened first on <date/time> in the presence of the tenderers or their representatives. Commercial bids of only those, who were successful in technical bidding, will be opened for commercial bidding. No changes, amendments, etc in the submitted bids twill be permitted under any circumstances.
7. All commercial bids must contain 'Terms of Payment, Warranty period including scope of warranty, delivery period, etc.' Tenderers may also please note that, as per relevant rules, any advance payment to the supplier may require submission of a valid Bank Guarantee in lieu of the advance amount to be paid. Further, the successful bidder may have to submit a 'Performance Guarantee' for proper functioning of the software through out the maintenance period.
8. This Office will reserve the right to cancel this tender what so ever and may also accept/reject, any or all quotations, without assigning any reason(s), in public interest.
9. All relevant Government of India rules, circulars, etc regarding this matter, in vogue, will be applicable.
10. This tender notice is also available on SIDO's website www.laghu-udyog.com.

B. Technical.

1. The anti-virus software shall be of the latest client-server versions.
2. The said software shall contain office scan facility for desktops, servers, desktop firewalls, etc.
3. The said software shall be fully and comprehensively compatible with the existing SENET's client-server network.
4. The said software shall be capable of servicing at least 200 client PCs of different configurations, with comprehensive integrated security for the entire client-server network including protection from viruses, Trojans, worms, hackers, network-viruses, spy-wares, mixed threat attacks, etc.
5. The office-scan facility shall enforce policy on non-compliant computers and then remedy, redirect, restrict, deny or permit network access, after integrating with network viruswall or any network admission control device.
6. As an integrated solution, the software shall guard all desktops, laptops, network servers, etc with a suitable web-based management console, along with easy coordinated security policy and deployment of automatic updates on each and every client and servers.
7. The software shall also include any 'Damage Cleanup Services' to enable cleaning the entire network of viruses, spywares, mixed threat attacks, etc and their remnants.
8. In addition to the above, the software shall have features like centralized management including security policy enforcement, integrated virus and spy ware protection including enhanced anti-spy ware capabilities, enterprise level firewall, world support, etc.
9. The software shall at least have the above said features. Additional features, if any, may be explained in the technical bid.

10. The software along with the above-said minimum features must be installed on the SENET's client-server network to the satisfaction of the current AMC holders of SENET's network.
- 11.** The supplier may inspect the SENET's existing network infrastructure, on any working day between 1100 hrs to 1600 hrs, by scheduling prior appointment, to know the suitability of their offered anti-virus software. The supplier shall be wholly responsible for any post-installation consequential damages/problems, which may accrue.